

About Deborah R. Piltch

Debbie is an attorney with an expertise in discrimination and housing law. Along with her law degree, she has a Masters in Labor Relations.

In 1994, she formed Piltch Associates, Inc., a consulting business designed to assist public housing agencies, private owners, non-profit groups and others in the fields of housing law and fair housing and equal opportunity compliance, as well as organizational development and staff training.

She has written extensively on regulatory compliance and fair housing law, and has conducted trainings on these subjects, as well as tax credit compliance for numerous public and private entities and organizations.

She presently serves as the Director of Compliance for Maloney Properties, Inc., and is responsible for tax credit compliance for its portfolio.

Address Correction Required

GSM
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PO Box 6306
Manchester, NH 03108



Is Pleased to Offer

FAIR HOUSING BASICS FOR MAINTENANCE STAFF

*Presented by:
Deborah Piltch*



May 15, 2008
New Hampshire
Housing
Bedford, NH

For Your Maintenance Staff...

Fair Housing Basics for Maintenance

This training is for all site staff that want to understand fair housing laws as related to onsite maintenance practices.

The training will provide an overview of fair housing laws and all protected classes, but the focus of the training will be residents with disabilities and topics that relate directly to maintenance and custodial staff: how to respond to resident requests for assistance that are outside the scope of your work, snow removal, trash removal, what questions you can or can not ask a resident; what information you are allowed to know about residents and what information you aren't allowed to know; assisting residents after work hours, responding to work orders, and companion/service animals.



While all housing personnel require training in fair housing laws, it is particularly important for front line maintenance and custodial staff to be trained because they often have the most contact with residents. The training will be very practical, interactive, and provide significant time for questions and answers.

Please mail in your registration as soon as possible as space is limited. The registration deadline is April 30, 2008.

For more information on this training or to request special accommodations, please call

June at 603-752-4004.

FAIR HOUSING BASICS FOR MAINTENANCE STAFF REGISTRATION FORM May 15, 2008

**9:00 a.m. – 12:30 p.m.
@**

**New Hampshire Housing
Constitution Drive
Bedford, New Hampshire
03110**

Registration Fee:
\$70.00 GSMA members
\$90.00 non-members

Please make check payable to:

**GSMA
P.O. Box 6306
Manchester, NH 03108
www.gsma.net**

Person(s) Attending:

Company Name:

Address: _____

Phone: _____

Fax: _____